



Returns - Inquiry

05.2021

Company: _____

Date: _____

Department: _____

Customer/Number: _____

Street: _____

Contact Person: _____

Postcode/Town: _____

Phone: _____

E-Mail: _____

**Send to
retoure@wemag.de**

Order number: _____

Goods delivered with invoice: _____ from _____

delivery note: _____ from _____

**Compellingly
required**

| Position | Article-No. | Article | Amount | Reason |
|----------|-------------|---------|--------|--------|
| 1. | | | | |
| 2. | | | | |
| 3. | | | | |

Annotation:

**After submitting the returns request, you will receive feedback from us for further processing
Handling the return! Send us no goods in advance!**

Excerpt from the Terms and Conditions:

(1) Returning of goods (returns) are accepted within 14 days upon delivery, provided the goods are unused and in their original packaging and sent free of charge for us upon presentation of a bill or delivery note copy.
This requires a prior notification and coordination of the return.

(2) Returns under 25 € net value (per pos.), of goods are not taken back.

(3) In case of a return, a processing fee of 20 % of the credit value applies, plus the statutory VAT.

(4) Special purchases and measuring tools are excluded from returns and exchanges.

The complete terms and conditions can be found at www.wemag.de.